

"How can I avoid lost and missing tools?"

The **Vision**: End the insanity of "Uhhh, Steve, don't be mad but somebody stole my wrench off my truck and I can't fix my wand!" Aaargh! Tools gone "missing" cost you big time in lost efficiency, low employee morale and your own frustration! (Plus the hefty tool replacement cost!)

The *Problem*: You are not "holding your employee's feet to the fire!" Everyone (including your staff) must be "held accountable" for their actions! Your goal? Add "Employee Accountability" to your company. (I mean, YOU are accountable and it can be crushing sometimes. So why not share this load with your workers?)

The *Solution*: Give each on-location tech their very own tool box with this list of tools! (And yes, they get to put a padlock on "their" box.) Perform a "tool inventory check" once per month. The replacement cost of any missing tool(s) will be deducted from your worker's Employee Efficiency Bonus. Remember, you can't dock an employee's base salary no matter how much you want to. (Or how much they deserve it!)

The **quick FIX**: This Technician Personal Tool (TPT) List will add "Employee Accountability" to your company. Your business will be more efficient, customers (and your employees) will be happier and YOU will make more money!

Let me know how this TPT List works for you!

Steve Toburen

If you like this Checklist you'll LOVE Strategies for Success-

Invest 5 days with *Strategies for Success* (SFS) and you'll gain **years** of experience in measuring your financials, creating a marketing plan and building a truly lucrative, "real" business.

Do you struggle with any of the challenges below? Then just click for the solutions! Remember, this is just a taste of the proven "Success Resources" SFS will give you:

- What is a true "Landing Page"? (And why should I care?)
- This economy is killing me. How can I survive?
- Bill Yeadon's Cleaning and Restoration marketing checklist
- Tweak your "price quote over the phone" script for more sales.
- It IS possible to build "personal wealth" in the cleaning industry.

There is no other program like SFS. Interested? Call your Jon-Don rep or follow these links:

- Frequently Asked Questions about SFS
- Why should I invest five days of my life to attend SFS?
- Here is what you will learn at SFS- day by day.
- Skeptical with all the "snake oil" out there? Read what our members say...
- Read these SFS Member "bios" of what happened after SFS!

Remember, SFS has transformed the lives of almost 3,000 people in the cleaning and restoration industry. **Why not you?** I urge you to investigate SFS.

Steve Toburen



Technician Personal Tool Inventory List

Belt Holster	Diagonal cutting pliers
Bone spatula	Wire cutter/crimp tool
Napping shears	Plastic box of crimp-on connectors
Small UV flashlight	Roll of electric tape
24" Personal Tool Box (heavy duty, plastic)	Electric current tester
Flashlight Carp	et Repair and W/D Mitigation tools
Headlamp	HydroSensor II Moisture Sensor
30' tape measure with 1" blade	Carpet awl
Small protective pad for toolbox	<u>Carpet knife</u>
Mechanic's Tools	Claw hammer
3 slotted screwdrivers	Molding lifter
3 slotted Phillips screwdrivers	15" flat crowbar
3 Torx screwdrivers	3" putty knife
1 set Allen wrenches	Hot melt glue gun
1 tool roll of wrenches (3/8" to 1 1/4")	Stair tool
3 adjustable wrenches (8", 10', 12")	Seam roller
3 plumber's wrenches (10", 12", 14")	Staple hammer
2 channel lock wrenches (8", 12")	Staple remover
½" socket set	<u>Hammer stapler</u>
3/8" socket set	Extra staples
1/4" socket set	Compartmented box of nails and
Utility knife	screws
Needle-nose pliers Linesman pliers	
NOTE #1: A <u>carpet knee kicker</u> and a <u>Koolglide Seam Iron</u> along with KOOLGLIDE seaming tape are standard truck inventory items. NOTE #2: Personal Protective Equipment and other safety gear should be carried with you at all times in your own soft-sided Personal Safety bag. See <u>Personal Protective Equipment Inventory List</u>	
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